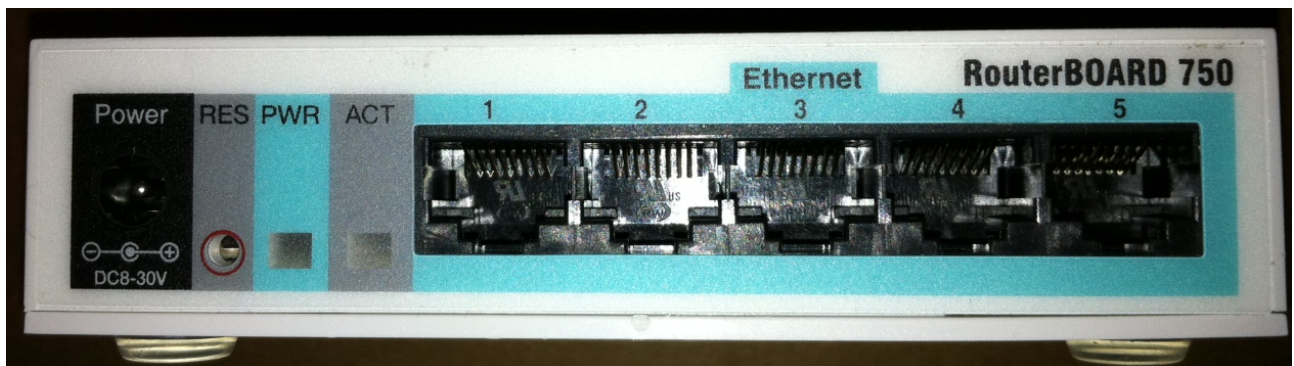


Backup gateway installation

If you're reading this, than something is wrong with your HSPA gateway and it's going to be down for at least a day. If so, this device in this box can temporarily take the place of your HSPA gateway. Here's how it works. The device looks like this from the top:



And this from the back:



First, and this is very important, if you already have one of these devices on site, this is NOT a drop in replacement. It is configured very differently.

Here's how to connect it. First, make sure the power is removed from the existing HSIA gateway. Then plug the device in to an electrical outlet and connect network cables as follows. Run a cable to the switch for your fastest Internet service (Cable or DSL if you have it, or your service from XO or AT&T) to port 1 (far left). Run a cable from your Guest LAN switch (most likely a 24 port Zyxel) to port 5 (far right). Within a minute this device should start allowing guests to surf the Internet again. There will be no Terms and Conditions page and no password. This is a temporary solution only.

If things don't work, please call:

Mark Elbaum (301) 592-3844 or Jason Mitchell (consultant) 410-921-0272.

If you're having trouble reading this document, please browse to:

<http://bigjar.com/snb/backup.pdf>